Appendix 1

Job titles of interviewees

All the interviewees worked for public services in at least one of their jobs. I asked them to give me their job title(s) in a form that they thought best represented what they did, not necessarily in the form that was used by their employer(s). I was also concerned to protect their anonymity, so I removed any details that might have identified them, such as location. Here is a list of all 20 interviewees:

- Marketing and communications manager (non-profit, cultural)
- Head of early years and childcare (local authority, children’s services, education, social care)
- Local involvement network (LINk) community researcher (health)
- Shared service manager (local authority customer services)
- Management and training consultant, associate tutor and honorary senior research fellow (private sector, criminal justice academic)
- Head of bereavement care (health)
- Health protection team – project lead, and midwifery lecturer (health, higher education)
- Third sector programme manager (non-profit)
- University lecturer and tutor, and director of a community interest company (higher education, non-profit)
- Freelance wellbeing and mental health consultant (non-profit, private sector)
- Probation officer and Open University associate lecturer (criminal justice, higher education)
- Senior development manager: children and families commissioner (NHS) (health)
- Senior lecturer and researcher in education (higher education, education)
- Museum outreach officer (non-profit, cultural)
- Mental health user consultant (private sector, health)
- Social worker and social work academic (social care, higher education)
- Reader in entrepreneurship (criminal justice, higher education)
- Counsellor and trainer in private practice, and acting project manager in the voluntary sector (private sector, non-profit, social care)
- Senior lecturer – School of Health and Social Services (higher education, health, social care)
- Middle management in further education college (education).