References to figures and photographs appear in italic type; those in bold type refer to tables.

A
Abolition of the Right to Buy and Associated Rights (Wales) 2018 12
abuse see safeguarding, joint approach; young intimate relationships
Achieving Sustainable Change Ltd 272
Active Offer of the Welsh language 48, 50, 196
Addams, J. 243, 244, 249
addiction see peer-led alcohol and drug services
Adult at Risk 108, 110, 111
Adult Protection and Support Orders 110
adult social work see safeguarding, joint approach
adverse childhood experiences see trauma-informed practice
Adverse Childhood Experiences Hub Wales 160
advocacy 100, 151
Afghanistan, migrants from 231
Age Cymru 170, 171
alcohol pricing 12
alcohol use see peer-led alcohol and drug services
Alexander, C. 217
All-Party Parliamentary Group for United Nations Women 203
All Wales Safeguarding Procedures 234
Allegri, E. 85
ambiguous loss 235
Androff, D. 237
anti-racist social work practice 215–224
anti-racist practice in Wales 222–224
concept of 219–221
demographics 215–216
impact of racism 217–218
messages for practice 224
race as a social construct 217
racism in social work 218–219, 220–221, 224
social work education 219–220, 221–222
terminology 216–217
understanding race/racism 216–221
see also Black and minority ethnic people (BME); sanctuary seekers
Anti-Racist Wales Action Plan 217, 222–223
Approval and Visiting of Degree Courses in Social Work (Wales) Rules 59
Arnstein, S. 75, 81, 82, 83, 88
Arolgyaeth Gofal Cymru see Care Inspectorate Wales
arts-based approaches 169–175
Asakura, K. 63
assessment
and bureaucracy 275–276
carers 135, 136–137, 138
intersectional approach 26
joint approach to safeguarding 107, 109
Assessment Framework 26, 107
Association of Directors of Adult Social Services 262
asylum seekers see sanctuary seekers
Atherton, J. 44
attachment theory 235
Attenborough, Graham 119–120
austerity 9, 14, 98, 100, 132, 182, 188
Australia 34–35

B
Bahooshy, S. 83
Baillie, C. 49
Bangor University 170, 171
Barnes, M. 81–82, 83
Barnoff, L. 51
Barradell, S. 45, 47
Bashir, Mouayed 216
Bassuk, E. 158–159
Bauman, Z. 132–133
BBC 73
Beecham, Sir Jeremy 10
benefits system 14
Bentick, P. 222
Beresford, P. 75, 80, 84, 85
Bernard, C. 25
Bernhard, J. 47
Best, D. 147
Best, L. 86
Bevan, Aneurin 6
Bevan Foundation 248–249
Bevan, S. 188–189
Bhatt, S. 82, 83
Bhatti-Sinclair, K. 223
Black and minority ethnic people (BME)
COVID-19 pandemic 256–257, 260
sexual harassment 203
unpaid carers 134
see also anti-racist social work practice; sanctuary seekers
Social Work in Wales

Black Lives Matter 220
Bogo, M. 58, 63
Boshuizen-van Burken, C. 235
Boss, P. 235
Boulton, L. 110, 112, 114
boundedness 47
Bowes, A. 106, 113
Bowly, J. 235
British Association of Social Workers 35, 64, 83, 215, 219, 224, 260, 261
British Association of Social Workers Cymru 215, 260, 261
Bronfenbrenner, U. 51, 137–138, 235
Brookfield, C. 98
Browne, G. 87–88
Bryson, L. 244
Buckley, Sarah 118–119
Budge, S.L. 197
Bunce, L. 219
Burgess, Jenny 124–125
Burke, B. 80–81
Burrows, D. 262
business process re-engineering 184
Butler, A. 219
Butt, J. 221–222

C

Cahn, E. 72
cake of coproduction 84
Campbell, Betty 224
Canopi 260
Cardiff University 73, 224, 260
care
children in 97–98, 100, 101, 197, 258–259
cost of to government 167–168
cost of to individuals 9–10
see also carers; older people
Care Act 2014 107, 114
Care Council for Wales (CCW) 7, 59, 84, 87
care homes
arts-based approaches 168–175
COVID-19 pandemic 257
Care Inspectorate Wales 34, 37, 97
Care Standards Act 2000 12, 33, 59–60, 83
carers
and social work education 73–74, 80, 83–88
unpaid 10, 131–138
Carers UK 27, 131
Carers Wales 133
Carter, A.-K. 47
Carter Anand, J. 236
cARrefu project 169–174
Casey, H. 81
Central Council for the Education and Training of Social Workers (CCETSW) 219–220
Champy, J. 184
Cherry, K. 63–64
Chester University 147
child and family social work 95–101
gap between aspiration and reality 100–101
local means and outcomes 97–100
messages for practice 101
national context 95–97
reviews of 98–99, 100
see also children
child development 155–156
child-first approach 156–157, 158
children/young people
in care 97–98, 100, 101, 197, 258–259
coproduction 84
COVID–19 pandemic 258–259
legislation 11, 12
poverty 13, 97–98, 109
and race/racism 218
review of services 263–264
rights of 12, 100, 156–157, 237
sanctuary seekers 232, 233, 234, 235, 236
see also child and family social work;
safeguarding, joint approach; transgender children; trauma-informed practice;
young intimate relationships
Children Act 1989 107, 109
Children and Families (Wales) Measure 2010 12, 109
Children’s Commissioner for Wales 12, 21, 27, 258, 259
Children’s Commissioner for Wales Act 2001 12
Chisnell, C. 107–108, 113
citizen participation see coproduction
Clarke, S. 244
Clifton, A. 248
Closing the Gap report 223
‘Co-create’ 63
Co-ordinated Action Against Domestic Abuse (CAADA) 203–204
Cocker, C. 106
Code of Practice for Social Care Employers 37
Code of Professional Practice for Social Care 22–23, 38, 59, 88
coercion 206
Coleg Cymraeg 223
Coleman, B. 51
Collaborative Communications Skills Training, and Transformational Programme 272–280
collectivist approach 7, 10, 14, 15

288
Index

Commissioner for Older People (Wales) Act 2006 12
Communities Directorate—National Assembly for Wales 247, 248
Communities First 13, 247, 248–249, 250
community development 243–251
definition of 245
legislation 245–246
messages for practice 250
neoliberalism 250
policy and practice 245–247
and social amnesia 247–248
sociological thinking 248–249
Community Sponsorship Scheme 231
Connected Communities strategy 261
Connolly, S. 188–189
Consolidation Programme for Newly Qualified Social Workers 39, 60
contagion model 146–147
contemporary trauma theory 156
Continuing Professional Education and Learning (CPEL) 60–61
Cooper, C.L. 188–189
coopervative movement 246, 249
coproduction 71–76, 79–89, 117–129
application of principles 84–88
barriers and challenges 88
benefits of 74–75
‘completing the circle’ 117, 128–129
contested definitions 80–84
creative approaches 86–87
improvement to 75–76
Ladder of Coproduction 81, 82
Ladder of Participation 75, 81, 82
learning together 86–87
messages for practice 88
personal experiences of 118–129
power-sharing 80–88
service user standpoint theory 85
service user terminology 72
Social Services and Well-being (Wales) Act 2014 63, 71–72, 79–80, 82, 84–85, 87, 145
strength–based approach 85–86
tensions in 82–83
trauma-informed practice public consultation 160–161
valuing diverse roles and identities 87–88

see also peer-led alcohol and drug services
Co–production Network for Wales 72, 74, 75, 85
core concepts, learning 45
Coronavirus (Wales) Act 2020 17, 24
Costa, C. 217
Costello, J. 185, 189
Cotterell, P. 81–82, 83
COVID-19 pandemic 255–265
Black and global majority people 256, 260
children 258–259
community and grassroots responses 261–262
disabled people 259–260
Gypsy, Roma and Traveller people 256–257
impact of 255–261
learning from 262–264
messages for practice 264–265
mortality rate 255–256, 259
older people 257
professionals and workers 260–261
sanctuary seekers 232
social work 260–261
social work education 61–62, 261
unpaid carers 135, 262
Welsh response 262–263
women 257–258, 260
creative approaches
arts–based in older care 169–175
to coproduction 86–87
Crenshaw, K. 25
criminal justice system see trauma–informed practice
criminality and trauma 156, 157
critical reflection 51–52
CSAR (Chester Spirituality and Addiction Research) group 147
Cuadra, C. 62
cultural competence 235–237
cultures, organisational 187–188
Cunliffe, A.L. 51–52

D
Daniel, B. 106, 113
Das, C. 236
Data Protection Act 2018 22–23
Davies, Ron 8
Deakin, James 146
decolonisation 220
deep learning 49–50
Degree in Social Work 59–60
coproduction 83–88, 117–129
dementia 167–168, 169
Dementia Action Plan for Wales 168
Department of Health 60, 107
Department of Work and Pensions (DWP) 76
Developed for Life 10
Devakumar, D. 256
Developing and inspiring the workforce of tomorrow 84
devolution process 5–8
Dhamoon, R. 26
Dilnot Report (2011) 9–10
Diploma in Social Work (DipSW) 58–59
Disability Equality Forum 259
disabled people, COVID-19 259–260
discrimination see anti-racist social
work practice; rights-based approach;
sanctuary seekers; transgender children
disenfranchised grief 235
Diverse Cymru 236
Doel, M. 86
Doka, K. 235
domestic abuse 108, 111, 204, 258
see also gender-based violence
Domestic Abuse Act 2021 204
Domestic Abuse and Sexual Violence
(Wales) Act 2015 28, 204
Dominelli, L. 58, 62
Drakeford, Mark xx–xxi, 8
drug and alcohol services see peer-led
alcohol and drug services
Duffy, J. 84, 85
Dunk–West, P. 249
Dupré, M. 51

E
ecological systems theory 137–138, 235
Eddo–Lodge, R. 219
education of social workers see social
worker education
Edwards, Anna-Louise 126–127
Edwards, G. 50
eligibility 24
employee wellness see workplace
well-being
empowerment 82, 159, 160
empowerment approach to human
resources 184
Enhanced Case Management (ECM) 155,
157–158
equality/inequality
COVID-19 pandemic 256–260
current narratives 18–21
intersectional approach 25–27, 28
legislation 18, 19, 21, 22–23, 25, 26, 28
messages for practice 27–28
poverty 13–14, 64, 73, 97–98, 109
structural inequality 217–218
unpaid carers 133
see also anti-racist social work practice
Equality Act 2010 18, 19, 21, 25, 26, 28
themes of 22–23
Equality Act 2010 (Statutory duties) (Wales)
Regulations 2011 19
Equality and Human Rights Commission
(EHRC) 19, 20, 21, 27
Equality Impact Assessment 25

Ethnic Minority & Youth Support Team
Wales (EYST) 233
European Convention on Human Rights
(1950) 237
Evans, D. 188
Exeter University Health Professionals’
Connecting Communities project 74
exploitation of employees 183–184

F
Fairtlough, A. 220, 222
families see child and family social work;
children; safeguarding, joint approach;
transgender children
Farmer, N.J. 237
Fenge, L. 64
Ferguson, H. 62
Figes, O. 74
Fitness to Practise (FtP) 34, 36–39
Floyd, George 216
Fook, J. 51
Foote, W. 44, 51
Forrester, D. 97, 98
Fortune, T. 47
Framework for the Degree in Social Work in
Wales 83–84
Frey, J. 64
From Vision to Action 9
Fulfilled Lives, Supportive Communities 8–9
Future Generations Commissioner for
Wales (FGCW) 12, 20–21, 26, 27, 28,
159–160

G
Gaunt, T. 46, 48
gender see transgender children; women;
young intimate relationships
gender affirmative approach model 197
gender-based violence (GBV) 108, 111,
203–205, 209, 258
gender, definition 191–192
gender dysphoria 196
Gender Identity Development Service
(GIDS) 193–194, 196
General Data Protection Regulation
(GDPR) 2018 22–23
General Medical Council 33, 35
George, P. 51
Goede, R. 235
Gofal Cymdeithasol Cymru see Social Care
Wales (SCW)
Goffman, E. 192–193, 207
good work concept 183–184
Goosey, D. 106, 107–108, 113
Government Equalities Office 192
Government of Wales Act 2006 18
Index

Graham, M. 218, 220, 221
grief and loss 235
Griffiths, D. 233
Gwilym, H. 181
Gypsy, Roma and Traveller people, COVID-19 pandemic 256–257

H

Hadfield, P. 44
Hammer, M. 184
Hardy, R. 96
Hari, J. 183
Hassan, Mohamud 216
Hatch, S. 221
Hatton, K. 62
Hawkins, B. 50
Heading, D. 44, 45, 48, 49, 50
Healey, K. 34
Health and Social Care Strategy 19
Health and Social Care Workforce Strategy for Wales 38
Health for Health Professionals Wales 260
Healthier Wales strategy 134
Hibbert, P. 51–52
Hillen, P. 220, 222
Hines, S. 192
Hoffman, S. 25, 27
Holland, Sally 258
Hollinrake, S. 222
hoops, b. 219
Hopper, E. 158–159
Hothersall, S.J. 106
House of Commons Library 14
Housing (Wales) Act 2014 12
Housing (Wales) Measure 2011 12
Howe, K. 222
human rights see anti-racist social work practice; rights-based approach; sanctuary seekers
Human Rights Act 1993 21, 26, 28
Human Transplantation Act 2013 12
Humphries, B. 236
Hussein, S. 220
Hutchinson-Pascal, Nicola 88
Hutt, Jane 232

I

Ife, J. 245
immigration see sanctuary seekers
Immigration and Asylum Act (1999) 231–232
impression management 207
Independent Commission on Social Services in Wales 9
Independent Review of Children’s Social Care 98–99
individualism 132–133
inequality see equality/inequality
inspection, children’s services 97
Integrated Family Support Service (IFSS) 109, 112
internal colonialism 182–183
International Federation of Social Work (IFSW) 44, 62
International Journal of Mental Health Nursing 87–88
intersectional approach 25–28
intimate relationships see young intimate relationships
Issa, Hanah 224
Ivers, J.-H. 147

J

Jacoby, R. 247–248, 249, 250
James, M.L. 233
jigsaw of coproduction 84
job satisfaction 98, 279–280
Joint Non-Governmental Organisation Shadow Report on Racial Inequality in Wales 217–218
jurisprudence 24–25

K

Kalicinski, L. 234
Kappesa, Christopher 216
Keeling, J. 106, 107–108, 113
Keen, S. 222
Keeney, A. 63
Kelly, C. 107–108, 113
Kelly, L. 62
Kendi, I.X. 219
KIM project 125–126
Kinley, J. 173
Kirkham, R. 37
knowledge critical reflection 51–52
liminal spaces 49–51
threshold concepts 44–49
see also coproduction; social work education
Knox, C. 230
Kohli, R. 236
Kushner, T. 230

L

Labour Party, in Wales 6–7, 132
Ladder of Coproduction 81, 82
Ladder of Participation 75, 81, 82
Laming Review (2009) 60
Land, R. 44, 45, 47, 48, 49
Lau, L.S. 236
Lavalette, M. 219–220
Social Work in Wales

Lawrence, Hope 121–122
leadership
Black and minority ethnic people (BME) 221
implementation of SSWWA 272–273, 274, 278
peer-led services 147
workplace well-being 184, 188
learning
critical reflection 51–52
deep learning 49–50
liminal spaces 49–51
surface learning 49–50
threshold concepts 44–49
see also coproduction; social work education
Lee, E. 63
legislation (overview) 10–12, 22–23
Leigh, J. 37
Levy, S. 220, 222
LGBTQ+ individuals 194
see also transgender children
lifespan approach 113
liminal spaces 49–51
liquid modernity 132–133
Llewellyn, M. 246, 273
Lloyd George, David 6
Loader, G. 97
Local Area Coordinators 246
Local Safeguarding Boards 109–110
Loffman, C. 46, 48
loss and grief 235
Loughlin, E. 44, 45, 48, 49, 50
Lyons, K. 58

M
Maas-Lowit, M. 106
MacAlister, Josh 263
Making the Connections: Delivering Beyond Boundaries 10
managerialism 250
Mandate Scheme, refugees 231
MANDELA model of supervision 223
Manion, H. 58
Manzoor, S. 74
Marsh, P. 58
Martin, G.P. 82–83, 86
Masters in Social Work programme (MASW) 73, 75
Mathis, C. 237
Maxwell, N. 234
McFadden, P. 260
McGarrigle, L. 257
McLaughlin, H. 80, 85
McLaughlin, K. 36–37
McManus, M. 110, 112, 114
Measuring the Mountain 19, 277
men see young intimate relationships
Mental Capacity Act 2005 19, 28
Mental Health 1983 Code of Practice for Wales Review (2016) 19
Mental Health Act 1987/2007 28
Mental Health Wales (Measure) 2010 28
Meredith, C. 63
Meyer, J.H.F. 44, 45, 47, 48, 49
migrants see sanctuary seekers
Migration Observatory 230
Miles, J. 20
Milner, C. 81
Mngaza, Siyanda 216
modernisation in social services 9
modernist approach to law 24
Moore, G. 258
Moradi, B. 196
morale in the workplace 187–188
Moreton, R. 81
Morgan, Rhodri 8
Morris, G. 86
Mowbray, M. 244
Muir, H. 222
Mullaly, B. 51

N
Nation of Sanctuary, Wales as see sanctuary seekers
National Assembly for Wales 247, 248–249, 250
National Association of Social Workers, US 64
National Care Service 14–15, 285
National Independent Safeguarding Board 109–110
National Institute for Health and Care Research 83, 88
National Occupational Standards in Social Work 59, 222
National Outcomes Framework 97, 274
National Trauma Practice Framework 160–161
neoliberalism 63, 132–133, 188, 250
newly qualified social workers 39, 58, 59, 60–61
Newman, A. 80
NHS and Community Care Act 1990 81–82, 107
Ní Raghallaigh, M. 236
North Wales Recovery Community (NWRC) 146–148

O
Office for National Statistics 191, 192
Ogbonna, Professor 223
older people 167–175
barriers and facilitators of arts-based approach 171–174
cARTrefu project 169–171
COVID-19 pandemic 257
demographics 167–168
legislation 12
messages for practice 174–175
Older People’s Commissioner for Wales 21, 27
pensioner poverty 14
social care costs 9–10
social care policy and practice 168–169
Older People’s Commissioner for Wales 21, 27
Olivet, J. 158–159
Olson, J. 195, 196
One Powys 79
online learning 61–62, 170, 261
organ transplantation 12
organisational cultures 187–188
othering 217, 236
Outside In 83, 84, 85–88
context and origins 118–119
personal experiences of 118–128
Owen, Robert 246, 249
Owen, S. 50

P
Page, S. 257
parents see child and family social work;
children; safeguarding, joint approach;
transgender children
Parlimentary Review of Health and Social Care in Wales 19
Parrott, L. 222
Paterson, L. 258
Payson, A. 232
PCS Model 51
peer-led alcohol and drug services 143–152
context for recovery 144
North Wales Recovery Community (NWRC) 146–148
recovery carrier 146–147
Recovery Cymru 148–150
recovery movement and policy shifts 144–146
recovery within social work practice 150–151
Penketh, L. 219–220
People Using Services and their Carers 84
personalised approaches 136, 168, 169
Petružyte, D. 61
phenomenology 85–86
Pink, S. 62
Pithouse, A. 98
Plack, Eluned 3–4, 3, 125–126
post-qualifying (PQ) 39, 60–61
poverty 13–14, 64, 73, 97–98, 109
Povey, Rhiana 127–128
power relations see young intimate relationships
power-sharing, coproduction 80–88
practice learning opportunities (PLO) 38, 62
Prankard, S. 118
prevention principle 245–246
professional identity 38, 47
professional registration 35
professional regulation see regulation of social work
Professional Standards Authority 38
Prosperity for All: The National Strategy 160
Public Health (Minimum Pricing of Alcohol) (Wales) Act 2018 12
public protection requirement 34–35

Q
qualifications see social work education
Quality Assurance Agency for UK Higher Education 59
Quilt of Life, The 3–4, 3

R
Race Alliance Wales 224
Race Equality Action Plan 220, 223, 232, 256
race/racism see anti-racist social work practice; Black and minority ethnic people (BME); sanctuary seekers
recovery carrier 146–147
Recovery Cymru 148–150
recovery (from substance use) see peer-led alcohol and drug services
Reeping, D. 45
Rees, A. 98
Rees, S. 261
reflexive practice 51–52
Refugee and Asylum Seeker Action Plan 232
refugees see sanctuary seekers
registration, professional 35
Regulation and Inspection of Social Care (Wales) Act 2016 12, 33–34, 35, 37, 57
regulation of social work 12, 33–40
education and training
requirements 35–36, 38–39
impact of 36–39
messages for practice 39–40
principles and purpose of 34–35
state involvement 34–35
statutory framework 33–34
workforce regulation 35
Social Work in Wales

regulation of social work education see social work education
Reid, W. 220
‘Requirements for Social Work Training in Wales’ 59
resilience see workplace well-being
Review of Children’s Social Care in England 263
Richmond, M. 249
rights-based approach 17–29
children 12, 100, 156–157, 237
current narratives of 18–21, 22–23
implementation gap 21–28
intersectional approach 25–28
jurisprudence 24–25
messages for practice 27–28
sanctuary seekers 237
themes of core legislation 22–23
in youth justice service 156–157
Rights of Children and Young Persons (Wales) Measure 2011 12
risk management 276
Roberts, L. 259
Robinson, V. 230, 231
Rodgers, G. 236
Rowbottom, D. 45

S
safeguarding, joint approach 97, 105–114
case studies 111–112
child/adult binary 106
critique of 110–114
discourse analysis 107–109
messages for practice 109–110
safeguarding boards 109–110
sanctuary seekers 234
and Social Services and Well-being (Wales) Act 2014 106–107, 108, 109, 110–114
Samuel, M. 221
sanctuary seekers 229–238
community support groups 233
COVID-19 pandemic 256
cultural competence 235–237
grief and loss 235
mapping of in Wales 231–232
messages for practice 237–238
numbers of 230, 231–232
reasons for migration 230
refugee quota programmes 230–231
social work role 234–238
spontaneous 231
Wales as Nation of Sanctuary 232–234
who they are 229–230
Sanger, T. 192
Schlehofer, M. 195
self-care see workplace well-being
self-reflexivity 51–52
Senedd
establishment of 7
powers of 14–15
Senedd and Elections (Wales) Act 2020 7
Senedd Research 248
service user involvement see coproduction;
peer-led alcohol and drug services
service user standpoint theory 85
Sex and Relationships Education Expert Panel 209
sex, biological 191
sexual relationships see young intimate relationships
shame 149, 185, 186, 192, 198
Sheehan, L. 99
Shodeinde, P. 222
Shorrock, S. 36–37
Show Racism the Red Card Wales 256
Sigona, N. 233
Singh, G. 217
Singh, S. 222
Sirriyeh, A. 236
Smale, G. 86
social amnesia 247–248
Social Care Institute for Excellence 81
Social Care Wales (SCW)
coproduction 79, 80, 85
discrimination 215
regulation of social work 34, 36, 37–38, 39, 40
social work education 57, 59, 60–61, 83–84
supporting the transformation 272–273
social entrepreneurship 63–64
social policy context 5–15
devolution process 5–8
key challenges 13–14
key legislation 10–12
messages for practice 14–15
Welsh social policy development 8–10
Social Services and Well-being (Wales) Act 2014 (SSWWA)
avidacy services 100
children 197
community development 245–246
contents and key terms 10, 11, 22–23
coproduction 63, 71–72, 79–80, 82, 84–85, 87, 145
COVID-19 pandemic 259
critical reflection 51
cultural change 278–279
eligibility framework 24
evaluation of 20–21, 79, 246, 273
implementation gap 20–21, 24–28
implementation programme 272–280
implementation problems 274–276

294
lack of understanding 20–21
as landmark legislation 181–182
older people 168
peer-led services 145
prevention principle 245–246
rights-based approach 19–21
safeguarding 106–114
sanctuary seekers 233
themes of 22–23
trauma-informed practice 159
unpaid carers 131, 135, 136–137
whole family way of working 96, 197
Social Services Inspectorate for Wales 59
Social Work England 74
social work education
social work definition
Social Value Forums
Social Services Inspectorate for Wales
service user and carer involvement
regulation of education and training
post-qualifying (PQ) 39, 60–61
practice learning opportunities (PLO) 38, 62
regulation of education and training 35–36, 38–39
social entrepreneurship 63–64
study modules for users 86, 119, 121–122, 127
threshold concepts 44–49
Social Work England 7, 221
social work students see social work education
staffing crisis 260–261
Standards for Involving Service Users and Carers in the Degree in Social Work in Wales 84
state, and regulation 34–35
stigma 149, 192, 198
Stonewall 191
Stopford, R., 44, 48, 49
Strategy for Older People in Wales 10, 134
Strategy for Unpaid Carers 10, 134
strength-based approach 85–86, 108, 112, 158, 169
stress see workplace well-being
structural inequality 217–218
see also anti-racist social work practice; equality/inequality
students see social work education
Substance Abuse and Mental Health Services Administration (SAMHSA) 159
substance use services see peer-led alcohol and drug services
surface learning 49–50
sustainable development 12, 25, 246
Sustainable Social Services for Wales: A Framework for Action (White Paper) 9, 19, 106–107
Swansea Council 246
Swansea University 63

T
Taylor, C.E. 47
Taylor, I. 58
Taylor-Beswick, A. 61, 62
teamwork 187
Tebbe, E.A. 196
Tedam, P. 223
Teichmann, I. 230
That Coproduction Podcast 83, 88
Think Local Act Personal 81
Thomas, G.T. 222
Thompson, J.B. 249
Thompson, N. 51, 82, 236
threshold concepts 44–49
critical reflection as 51–52
and liminal spaces 49–51
todd, C. 257
TR14ers 74
training of social workers see social work education
transformative learning 45–46
transgender children 191–198
‘coming out’ 195
coping strategies 196–197
family attitudes and support 194–195
mental and emotional wellbeing 195, 196–197
messages for practice 197–198
social work practice 193–194
terminology 191–192
trauma-informed practice 155–156
definition of 158–159
key principles 159
legislation 159–161
messages for practice 161
and public consultation 160–161
theoretical context 155–156
Social Work in Wales

in youth justice service 156–159
Trauma-Informed Wales 160–161
Trauma Recovery Model 157–158
Traumatic Stress Wales 160
Treby, L. 99
Triseliotis, J. 58
Tuesday Documentary– The Block (BBC) 73
Turner, V. 49
Tuson, G. 86
Tyrrell, H. 279

U

UK Resettlement Scheme 231
United Nations
Declaration on the Elimination of Violence against Women (1994) 204
refugees 229, 230, 231
United States 34, 64, 216
unpaid carers 10, 131–138
advice and support 134–137
challenges of 132–134
in context 131–134
COVID-19 pandemic 262
defined in legislation 131
financial value of 131, 168
gender 133–134
government policy 134–136
identifying and valuing 134
messages for practice 137–138
Social Services and Well-being (Wales) Act 2014 131, 135, 136–137

V

Vale, D. 81
Vanderburgh, R. 195
Violence against Women, Domestic Abuse and Sexual Violence (Wales) Act 2015 204
vulnerability, and safeguarding 108
Vulnerable Persons Resettlement Scheme 233

W

Waddell, S. 218
Waddington, P. 250
Wales Act 1978 6
Wales Act 2006 7
Wales Act 2014 7
Wales Safeguarding Procedures 110
Wallengren Lynch, M. 62
Warman, A. 236
Webb, C. 218
Webber, M. 106, 110
Webster, H. 184–185
welfare benefits 14
Welfare Reform Act 2012 14
Welford, J. 81, 84
well-being
arts-based approaches 169–175
defined in legislation 11
goals 11, 22–23, 246
unpaid carers 132–133
see also workplace well-being
Well-being of Future Generations (Wales) Act 2015 (WFGWA)
collaboration 80, 168
community development 246
implementation gap 20, 21, 26, 27
older people 168
and public service cuts 73
rights-based approach 19
sustainable development 12, 25
themes of 10, 11, 12, 22–23
trauma-informed practice 159–160
well-being goals 11, 22–23, 246
Welsh Assembly
establishment of 5–6
name changed to Senedd 7
powers of 7–8, 14–15
strategy for social services 8–10
Welsh Context 43–53
concept of 43–44
critical reflection 51–52
liminal spaces 49–51
messages for practice 52
threshold concepts 44–49
Welsh Labour Party 6–7
Welsh language 11, 22–23, 28, 36, 44, 48, 50, 121, 196
Welsh Language Measure 2011 22–23, 28
Welsh LGBTQ+ Action Plan 194
Welsh Prisoner Adverse Childhood Experiences survey 157
Welsh Women’s Aid 258
Welsh Workforce Risk Assessment Tool 256
What Is Social Work (film) 118, 123–124
What Matters conversations 108, 109, 111, 137
White, W. 146–147
Whyatt-Sames, J. 197
Williams, C. 181, 218, 222, 231
Williams, J. 110
Williams, Sandra 117, 128–129
Winkler, E.N. 44, 45
Winnicott, C. 249
women
Black and minority ethnic (BME) 216
COVID-19 pandemic 257–258, 260
gender-based violence (GBV) 108, 111, 203–205, 209, 258
unpaid carers 133–134
see also young intimate relationships
Women’s Equality Network 257
Working Together to Safeguard People 110
workplace well-being 181–189
care home staff 174
holistic approach 182, 188–189
leadership 184, 188
messages for practice 189
modern workplace 183
organisational cultures 187–188
and teams 187
well-being concept 183–184
well-being interventions continuum 184–188, 186
and world of work 188
workplaces, racism in 220–221
Worsley, A. 36–37
Wrexham Glyndŵr University (WGU) 83, 85–88, 118–119, 121, 127, 128
Wynn, Tim 122–124

Y
young intimate relationships 203–212
education in schools 209–210
healthy relationships 209–211
‘ideal’ relationship 206–207
messages for practice 205, 211
sexual intimacy 206
and social norms 205–208
terminology 204–205
whole-community approach to education 210–211
young people see children/young people
Youth Justice Blueprint 156–157
Youth Justice Board 156, 157
Youth Justice Service see trauma-informed practice
Youth Offending Teams (YOTs) 158
Youth Work in Wales 105

Z
Zero Racism Wales policy 223–224
Zetter, R. 233
Zonouzi, M. 81